

# Have a health insurance question or concern?

**The Texas Consumer Health Assistance Program can help you:**

- ✓ Learn about your rights under federal health care reform and state law
- ✓ Enroll in a health plan, including the Pre-Existing Condition Insurance Plan
- ✓ Appeal a health plan's denial of a treatment or service
- ✓ Resolve a complaint against your health plan or insurer
- ✓ Obtain the health care premium tax credit (for small businesses)

**Texas**  
**CHAP**  
**Consumer Health  
Assistance Program**

**1-855-TEX-CHAP (1-855-839-2427) toll-free**  
**[www.TexasHealthOptions.com](http://www.TexasHealthOptions.com)**

*The Texas Department of Insurance operates the Texas Consumer Health Assistance Program (CHAP) to help Texas consumers with health insurance issues. We do not sell insurance.*

*If you are deaf, hard of hearing, or speech impaired, you may contact us using the relay service of your choice.*



When scanned with a cell phone barcode reader app, the image on the left will automatically take you to [www.TexasHealthOptions.com](http://www.TexasHealthOptions.com).